

# Happy Haven OSHC Pty Ltd



*Leadership* ◇ *Responsibility* ◇ *Community* ◇ *Freedom*

ABN: 321 666 81 358  
14 Westport Road  
Edinburgh North 5113  
South Australia  
PO Box 1617  
Virginia 5120  
Tel: 08 81555444

## **To the Gawler & District College OSHC Community,**

Unfortunately due to the situation with COVID-19, we have been unable to schedule information sessions for families to provide information about the service we will be providing. Please let us introduce ourselves.

We are Happy Haven OSHC Pty Ltd, a South Australian owned and operated Approved Provider of OSHC Services. We commenced on our first site in 2015, and have now grown to be the largest provider of OSHC services in public schools in the state. We have experience in operating very small to very large services, including rural locations and many other services in the Gawler & Light Council area.

Some of the key information that you might like to know is:

We are commencing **4<sup>th</sup> of May 2020**.

On the 2<sup>nd</sup> April 2020, the Australian Government suddenly announced the new Early Childhood Education and Care Relief Package; waiving the out of pocket fees for parents, meaning families will not be directly charged for childcare up until the 28<sup>th</sup> June 2020. This Government package has been implemented to encourage parents not to withdraw from childcare and maintain enrolments and support services through COVID-19.

Therefore, effective from the 6<sup>th</sup> April 2020 no fees will be charged to all families due to the impact of COVID-19.

Attendance information will still be collected each day, and families will continue to be provided with statements of these records through Fully Booked (our Child Care Management Software).

Placement will be prioritised to provide care of essential workers, vulnerable and disadvantaged children.

Whether a child is ill or not and does not attend care as part of the family's own precautionary measure against potential contact with COVID-19.

Absences will not be counted during the Early Childhood Education and Care Relief Package period. (Commencing 6 April 2020).

Our Service will adhere to National Regulation requirements and Government guidelines by implementing best practice to hygienically cleaning our services and ensure the risk of contamination are removed for children, families, and educators.

Whilst this is a very challenging time for everyone, please know that we are going to provide a high-quality care experience for your child, engaging in play and enjoying each and every day.

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Once the initiative ends, all of our sessional fees will be subject to CCS fee assistance, and the times and Full Fees are as follows:

Before School Care: 6:30-8:30; \$15.00

After School Care: 3:15-6:00 ; \$22.00

Early School Finish: 2:15-6:00 ; \$28.60

Pupil Free Days: 7:00-6:00 ; \$65.00

You are able to enrol and book by going to [www.happyhaven.sa.edu.au](http://www.happyhaven.sa.edu.au) and following the prompts for Fully Booked, our Childcare Management Software. Families who enrol with us prior to the commencement of TERM 3 will avoid being charged our enrolment fee (even if you do not make bookings between now and Term 3).

Please feel free to be in touch with any queries you may have by emailing [gawleranddistrict@happyhaven.sa.edu.au](mailto:gawleranddistrict@happyhaven.sa.edu.au) or calling us between 8:00-5:00 on 81555444.

Happy Haven is pleased to announce that Judy Wilson will be coming on board as our Service Director. Teala will also be continuing at the service in her role as Educator.

We are extremely confident in our ability to build on the existing program to provide a high quality service tailored to the needs and interests of the children in our care. We have had several meetings with key stakeholders in the school to identify the most important aspects of providing a service to the Gawler & District community.

Kind Regards

Nicholas Smith and Jamie Hutchison

Company Directors of Happy Haven